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L3 IT Digital Support Technician: EPA Fact Sheet

Purpose

This document distils the key requirements for end-point assessment (EPA) for IT Digital Support Technician Apprenticeship Standard. The full EPA plan should be consulted for more details.

Gateway Requirements

There are no formal on-programme assessments on this Standard. All assessments are post Gateway. Gateway is the start of the EPA period at the end of the Apprenticeship programme and MUST BE completed within 12 weeks. The Apprentice can only enter gateway once the following requirements have been fulfilled:

- The Apprentice has achieved English and Mathematics at level 2.
- The employer is satisfied and confirms that the Apprentice has achieved occupational competence and is consistently working at or above the level set out in the occupational Standard (Employer can take advice from Firebrand).
- The Apprentice completes and submits portfolio demonstrating the application of KSBs as mapped to AM2 (see below) and any supporting material to underpin the professional discussion.

Assessment Methods

There are two distinct assessment methods (AMs), each mapped to a set of KSBs that the outputs of both AMs must evidence. The list of KSBs assigned to AM1 and AM2 can be found in the EPA plan.

AM1 Knowledge Unit Tests: This assessment method consists of two Knowledge unit tests, which are multiple-choice on tests. The Apprentice completes 1 Core and 1 Specialism test in either Applications or Support, depending on the pathway chosen. They have a pass mark of 65%, which must be achieved before the final grading and within the 12 week, EPA window

AM2 Work Based Case Study and Interview: (which represents one assessment method).The Apprentice will conduct a Case Study giving them the opportunity to present a real-life Case Study that they have undertaken in the workplace. The Case Study Presentation **MUST BE** completed within **20 hours**. Once completed the Case Study is submitted back to the EAPO and then the Apprentice has at least seven working days' notice before the interview date is informed, the interview will last a minimum of **90 minutes**.

Grading Outcomes

All EPA methods must be passed for the EPA to be passed overall. Both AMs are weighted equally in their contribution to the overall grade. Aggregation of grades along with detailed descriptors for Pass, Merit and Distinction criteria are contained in the EPA. Apprentices who fail one or more assessment methods will be offered the opportunity to take a re-sit or a re-take within the EPA period and as outlined in the EPA plan.

On Programme Activities to Support EPA

Apprentices will spend the duration of the programme (pre-gateway) developing all KSBs in the occupational standard with a minimum of 20% off-the-job training. During this period they will also be compiling a portfolio of evidence to underpin the professional discussion.

Note: Hyperlinks to external sites may change.